

Standard Benefits include:

- No co-payments
- Language translation services
- Checkups for children
- Visits to the doctor when you are sick
- Hospital services
- Emergency care
- Laboratory services
- Prescription drugs
- Family planning services
- X-ray/imaging
- Mental health services
- Routine eye exams & glasses for children
- Routine eye exams for adults
- Home health services
- Rides to medical appointments
- Maternity and high risk pregnancy care
- Newborn care
- Immunizations (shots) for children
- Dental care for children
- Physical, occupational, and speech therapies

Health Care for Children

All MCOs provide:

- Immunizations (shots)
- Check-ups to age 21
- Vision screenings
- Health education
- Services for special health care needs
- Lead screenings
- Dental check-ups to age 21
- Hearing screenings



Special Health Care Needs

Please call the Managed Care HelpLine if you or family members have special health needs or get care for:

- Pregnancy
- Heart condition
- High blood pressure
- Asthma or other breathing problems
- Kidney disease or dialysis
- HIV/AIDS
- Mental health
- Diabetes
- Cancer
- Home health services
- Special medical equipment
- Other special health needs

All MCOs can give you lists of PCPs (doctors) who speak languages other than English.

You may not be eligible to enroll in an MCO if you have other primary insurance, are in foster care, are in a nursing home, or participating in a home and community-based care waiver. If you have one of these or other circumstances that you feel make you ineligible to enroll in an MCO, please contact the Managed Care HelpLine.

Equal Opportunity Statement

Department of Medical Assistance Services are available without regard to race, color, creed, sex, sexual orientation, age, disabilities, national origin, ancestry or language barriers.

The information in this chart is correct to the best of our knowledge. Information may change without notice. For updated information, call 1-800-643-2273.



Questions? Call the Managed Care HelpLine 1-800-643-2273

Monday to Friday, 8:30 a.m. to 6 p.m.

The call is free and we have interpreter and translator services. (TDD 1-800-817-6608)

We are here to help you. We can:

- Help you enroll in a health plan
- Answer questions about benefits
- Tell you which plans your PCP is in
- Help you with any problems

Español

Tiếng Việt

فارسی

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हिन्दी

اللغة العربية

한국말

1-800-643-2273

MCO Comparison Chart

An MCO is a Managed Care Organization (health plan).

For these cities and counties:

Bedford City, Bedford County, Botetourt, Buena Vista, Charlotte, Danville, Floyd, Franklin County, Giles, Henry, Lexington, Martinsville, Montgomery, Patrick, Pittsylvania, Pulaski, Radford, Roanoke City, Roanoke County, Rockbridge, Salem, Wythe

Abra este panfleto y encontrará esta información en español, en la parte de adentro.

1 Read the letter

1

Look at the letter that came with this chart. You will see that we have selected an MCO for you. You can keep that MCO, or you can read the chart on the next page to learn more about other MCOs in your area.

If you choose the MCO in the letter, you do not have to call or go to Steps 2 and 3. You do not have to do anything else.

If you do not want the MCO in the letter, go to Steps 2 and 3.

If you want to keep the MCO that we selected for you, you do not have to do anything else.

2 Read the chart

2

Read the chart on the next page. Compare the MCOs in your city or county and choose the **best one for you and your family.**


If you want to choose a different MCO, read the chart on the next page.

3 Call to enroll

3

Call the Managed Care HelpLine at 1-800-643-2273 (TDD 1-800-817-6608). You can call Monday to Friday, 8:30 a.m. to 6 p.m. The call is free and we have interpreter and translator services.

Call us only if you want to choose a different MCO. We can also help you choose a PCP.



Questions? We are here to help you. Call us at **1-800-643-2273** (TDD 1-800-817-6608) Monday to Friday, 8:30 a.m. to 6 p.m. The call is free and we have interpreter and translator services.

Choose an MCO that:


- serves your city or county
- has the doctors, extra benefits, or special health care services you want.

Ask yourself these questions:

- Do my doctors and other healthcare providers belong to one of these plans?
- Does the hospital that I use work with one of these plans?
- Does one of the MCOs have any extra benefits that I want?
- Can one of the MCOs help with any special health care needs I may have?

Call to enroll

Call the Managed Care HelpLine at 1-800-643-2273 (TDD 1-800-817-6608). You can call Monday to Friday, 8:30 a.m. to 6 p.m. The call is free and we have interpreter and translator services.



MEDALLION

MEDALLION serves these cities: Bedford City, Bedford County, Botetourt, Buena Vista, Charlotte, Danville, Floyd, Franklin County, Giles, Henry, Lexington, Martinsville, Montgomery, Patrick, Pittsylvania, Pulaski, Radford, Roanoke City, Roanoke County, Rockbridge, Salem, Wythe

For a list of doctors in MEDALLION call
1-800-643-2273

For more information about MEDALLION call
1-800-643-2273

MEDALLION members can use these hospitals:
All Medicaid Enrolled Hospitals in Virginia


MEDALLION has no co-payments for children under 21 or for family planning, pregnancy related, or emergency services.

MEDALLION has co-payments for:

- PCP doctor’s office/clinic visit (\$1 for each visit)
- Prescription drugs/medicine (\$1 for each generic prescription/refill, \$2 for each brand name prescription/refill)
- Eye exam (\$1 for each visit)
- Specialist doctor’s office visit (\$3 for each visit)
- Home health visit (\$3 for each visit)
- Occupational, Physical, or Speech Therapy Visits (\$3 for each visit)
- Outpatient hospital visit (\$3 for each visit)
- Inpatient hospital admission (\$100 for each admission)

MEDALLION’s extra benefits:

- Baby Care Program for eligible children under age 2
- Baby Care Program for eligible pregnant members



**SENTARA™
FAMILY CARE**

Sentara serves these cities and counties:
Charlotte, Danville, Pittsylvania

For a list of doctors in Sentara Family Care call 1-800-881-2166

For more information about Sentara call
1-800-881-2166 or
1-757-552-8975

Sentara members can use these hospitals:
Community Memorial
Danville Memorial
Halifax Regional
Lynchburg General
Southside Community
Virginia Baptist


Sentara has no co-payments.

Sentara’s extra benefits:

- 20% discount with participating dentists for adults
- Discounts on eye wear: frames, lenses, and contacts

Sentara’s extra programs and services:

- After hours medical advice helpline
- Asthma management program
- Diabetes management program
- Disease prevention programs
- Sentara’s Partners in Pregnancy prenatal program for all pregnant members
- Home visits to review benefits



VAPremier
Health Plan, Inc.

VAPremier Health Plan serves these cities:
Bedford City, Bedford County, Botetourt, Buena Vista, Floyd, Franklin County, Giles, Henry, Lexington, Martinsville, Montgomery, Patrick, Pulaski, Radford, Roanoke City, Roanoke County, Rockbridge, Salem, Wythe

For a list of doctors in VAPremier call
1-888-338-4579

For more information about VAPremier call
1-888-338-4579 or
1-540-344-8838

VAPremier members can use these hospitals:
Bedford Community Hospital
Carilion (*Franklin Memorial, Giles Memorial, New River, Roanoke Community, Roanoke Memorial*)
Lewis Gale
Memorial Hospital of Martinsville
Montgomery Regional
Pulaski Community
RJ Reynolds-Patrick County Memorial
Stonewall Jackson
Wythe County Community

VAPremier has no co-payments.

VAPremier’s extra benefits:

- \$75 credit each year for adult dental
- \$100 credit for contacts or \$32 credit for glasses for adults

VAPremier’s extra programs and services:

- After hours medical advice helpline
- Asthma education program
- Diabetes education program
- Hypertension (high blood pressure) education program
- Healthy Heartbeats prenatal program for all pregnant members
- Smoking Cessation Program